Ewon®
BY HMS NETWORKS

Ewon Industrial Cloud – Talk2m light

Item number: TM50044

Ewon's Talk2m industrial cloud allows remote machine access and performance monitoring. Talk2m light offers increased VPN traffic compared to Talk2m free. With one account, manage unlimited gateways and users, improving customer service and reducing costs.

Talk2m light

Cloud service for Ewon Cosy & Flexy gateways

Features and benefits

Experience guaranteed service reliability

With Talk2m light, you benefit from our Service Level Agreement, which guarantees a minimum availability of 99.5%. This ensures reliable and consistent service, minimizing downtime and maximizing productivity.

Easily connect to your machines

All Ewon gateways include free Talk2m industrial cloud connectivity, requiring no IT skills to use. Use the Ecatcher client to establish a secure VPN connection over the internet for troubleshooting and maintaining industrial machines.

Enjoy two concurrent connections

For faster, more efficient intervention, two people need to be able to connect simultaneously to the same machine. Talk2m light makes it possible.

Increase data transfer capacity

Talk2m light offers higher transfer capacities than Talk2m free. This plan includes up to 5 GB monthly VPN traffic and the sending of 7 million datapoints via datamailbox.

Set up SMS wake-up & alarm system

The role of an industrial remote access and monitoring solution is to inform you at all times when a problem occurs. This is done in particular by SMS. Talk2m light includes 50 SMS alarms and wake-up calls per month. So, you can sleep soundly at night.

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Technical Specifications

Number of gateways	Unlimited
Number of users	Unlimited
Concurrent VPN connection(s)	2
Additional VPN connection	No
Included monthly VPN traffic	Max 5 GB
Additional VPN traffic	No
Concurrent mobile connections (M2web and Ecatcher Mobile):	5
Included SMS (Wake-up, alarm)	50 SMS
Included monthly datamailbox upload	Max 7 million datapoints
Additional datamailbox upload	No
Talk2m visualization	No
Advanced user rights management	No
Service Level Agreement (SLA)	Yes
Remote firmware management	No

Identification

Product Brand	Ewon
Product classification	License/Service
Item Number	TM50044 (Credit for 1 year of subscription)
Product Lifecycle State	Active
Product Country of Origin	Belgium
Product Online Help	https://help.ewon.biz/ecatcher/help/?lang=en
Product Software Link	https://www.hms-networks.com/software-and-tools/talk2m/talk2m-light

Use Case